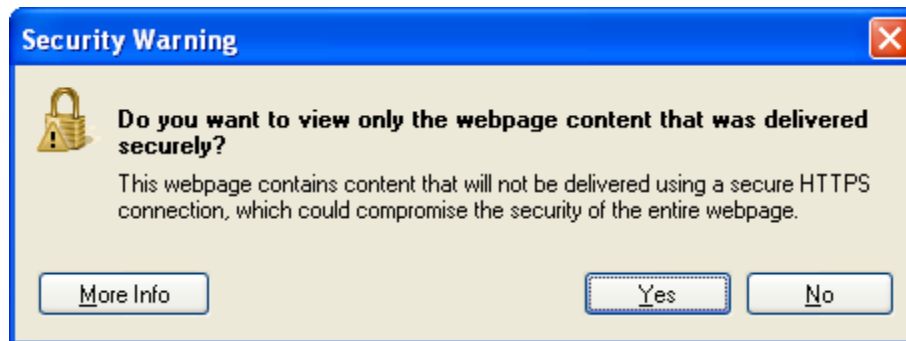


Eliminate Internet Explorer Security Warning

EXAMPLES OF WARNING MESSAGES

Older IE Versions display this warning message

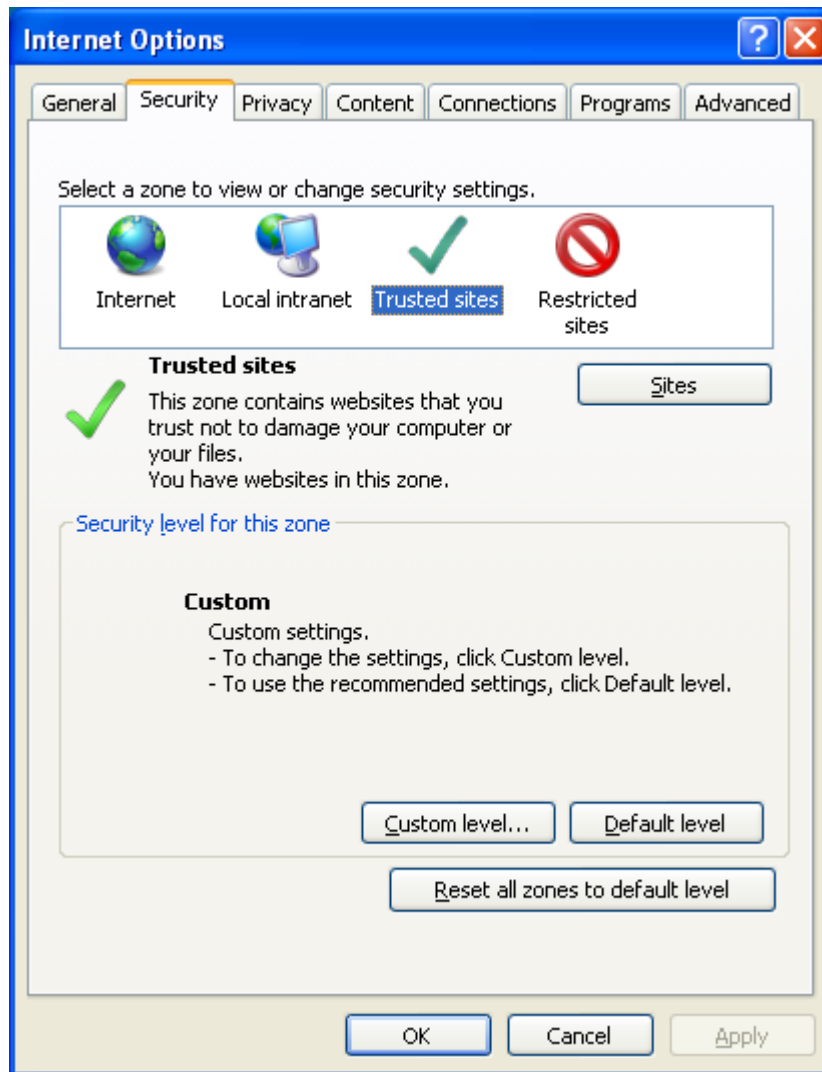


Newer IE Versions display this warning message at the bottom of the screen

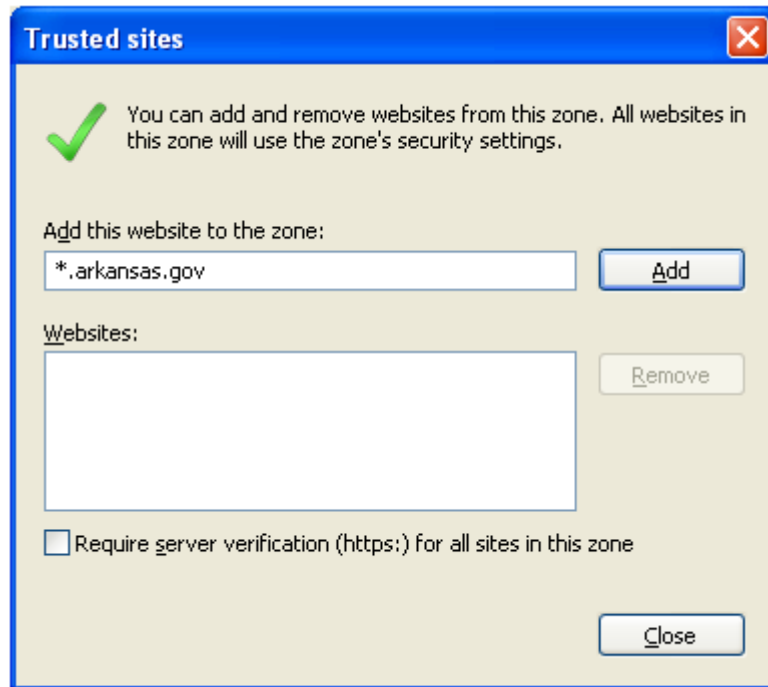


STEPS TO ELIMINATE WARNING MESSAGE

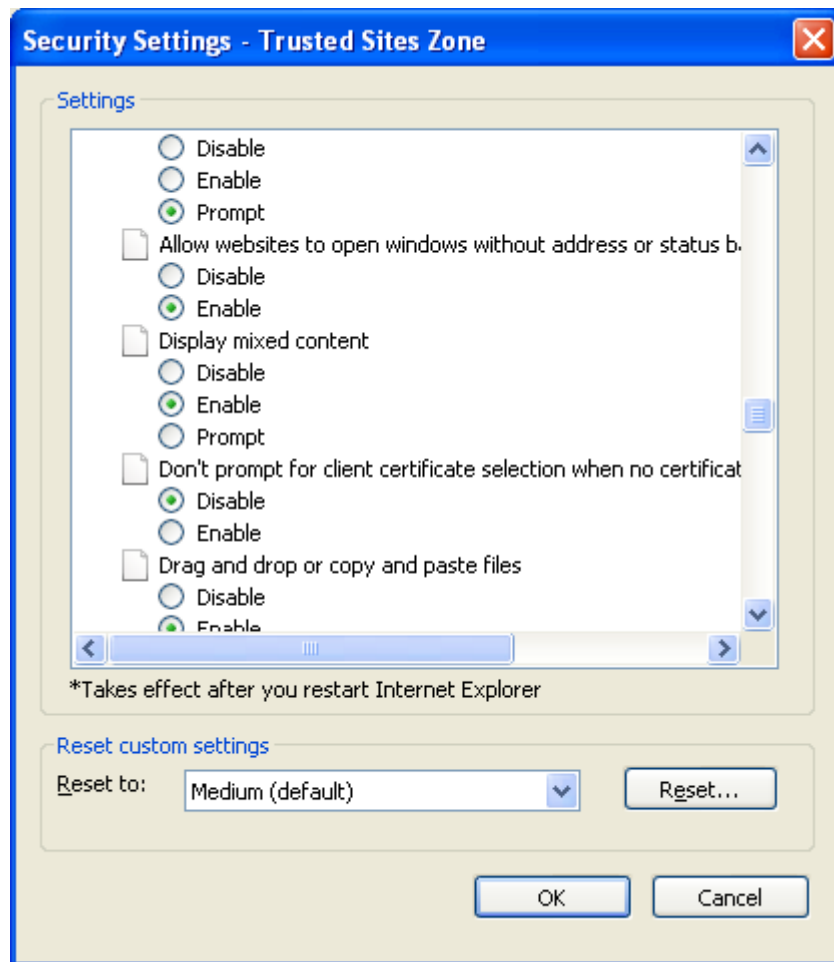
1. Within Internet Explorer Go to Tools > Internet Options and select the Security tab as seen in the following graphic. (Note: The Tools menu may be represented by a small gear in the upper right hand side of the screen on some browsers.)
2. Select Trusted Sites then click on the Sites button



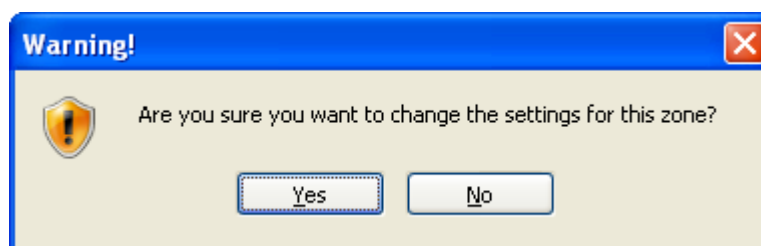
3. Under the Sites option enter *.arkansas.gov in the box next to the Add button as seen in the graphic below
4. Uncheck the box at the bottom of the screen labeled "Require server verification...." then click the Add button. Click close once *.arkansas.gov is in the Websites pane.



5. Once back on the Internet Options > Security screen make sure Trusted Sites is still highlighted and select the button labeled "Custom level..." at the bottom of the window
6. On the Security Settings window scroll down the list and locate the option for 'Display mixed content' and change the selection to 'Enable' then click OK.



7. If the following pop-up appears asking if this change should be made click Yes.



8. Click OK on the Internet Options screen and restart Internet Explorer for the settings to take effect.

Not Getting Login Prompt for Cognos

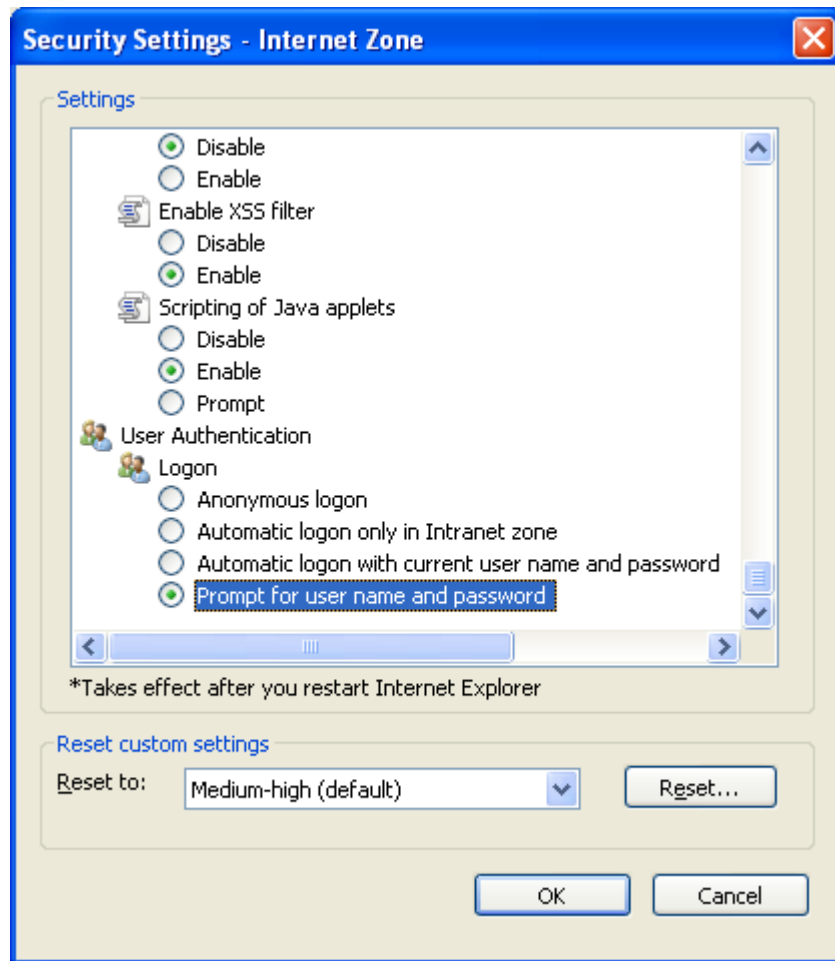
Issue: Users do not get a login prompt when accessing Cognos from the eFinance or eSchool application.

STEPS TO CORRECT “NO LOGIN PROMPT” ISSUE

1. Within Internet Explorer Go to Tools > Internet Options and select the Security tab as seen in the following graphic. (Note: The Tools menu may be represented by a small gear in the upper right hand side of the screen on some browsers.)
2. Select Internet then click on the “Custom level...” button



3. Scroll to the bottom of the Security Settings window and under the User Authentication select "Prompt for user name and password" as seen below then click OK.



4. On the Internet Options > Security screen select Local intranet, click "Custom level...", and repeat step 3.
5. On the Internet Options > Security screen select Trusted sites, click "Custom level...", and repeat step 3.
6. Click OK and restart Internet Explorer for the settings to take effect.